

When you are done you are all set to start interacting with the Abrites support team who are always there to lend a helping hand. Let's open a new ticket!:

A·B·R·I·T·E·S Achieve the impossible | Profile | Tickets (2) - Sign Out

Support Center Home **Open a New Ticket** Tickets (2)

Open a New Ticket

Please fill in the form below to open a new ticket.

Email: _____
Client: _____

Help Topic
General Inquiry ▾

Ticket Details

Issue Summary

AVDI ID
Please enter your AVDI ID here:
(Example: 173ABC, 173111, etc.)

Rich text editor toolbar: <> | [bold] | [italic] | [underline] | [link] | [list] | [table] | [image] | [video] | [grid] | [undo] | [redo] | [clear]

Details on the reason(s) for opening the ticket.

Drop files here or choose them

Create Ticket Reset Cancel

Here it is, all the information, additional problems, files or anything you think can help us solve your issue can be tracked there. You can add files, add photos or videos, log files – everything is done here and is neat and tidy for us to see. Oh, and you can track every step of the solving of your issue. You will receive a notification email about any change we make, any solution we provide or any additional information we may require. Simple as that.

Here they are – all your tickets in one place – find, request information, all you can think of in one place.

The screenshot shows the ABRITES support center interface. At the top left is the ABRITES logo with the tagline "Achieve the impossible". On the top right, there are links for "Profile", "Tickets (2)", and "Sign Out". Below this is a navigation bar with "Support Center Home", "Open a New Ticket", and "Tickets (2)". A search bar with a "Search" button and a "Help Topic" dropdown menu are also visible. The main content area displays a "Tickets" section with a table of two tickets. The table has columns for Ticket #, Create Date, Status, Subject, and Department. Below the table, it says "Page: [1]".

Ticket #	Create Date	Status	Subject	Department
599332	4/12/19	Open	test99	Support
661128	4/12/19	Open	test	Support


Alright, you are all set, now let's get started. Anytime you want to enter the ticketing system just go to <https://abrites.com/> and select Customer Self Service.

ABRITES

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ABRITES VEHICLE DIAGNOSTIC INTERFACE (AVDI)



- CUSTOMER SELF-SERVICE
- AMS
- FREQUENTLY ASKED QUESTIONS
- USER MANUALS
- AVDI TRAINING COURSES
- HARDWARE WARRANTY
- PRIVACY POLICY
- LICENCE AGREEMENT
- LEGAL NOTICES
- VIDEOS

Now just log in with the password you created earlier:



Sign In

[Sign In](#) [Forgot My Password](#)